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Day 2 – Technical Workshops

Detailed Agenda



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Session 1

Biz Apps Technical Enablement: How to Navigate and Leverage AI in Business Applications

This technical enablement session aims to provide participants with a comprehensive understanding of how the use of AI within Business Applications can improve their efficiency and gain better reporting and management of their business systems. The workshop will show the attendees how they can use a Power App solution on their phone that integrates with their Business Central ERP solution to improve data entry and worker efficiency. We will also show the use of AI & Co-Pilot within Business Applications enabling attendees to successfully design and build Power Apps and the use of Co-Pilot.

What to Expect?

Participants can expect an immersive and hands-on experience throughout the session. The content will be presented in a step-by-step manner, starting from the foundational concepts and gradually progressing to more complex topics. The session will consist of both theoretical explanations and practical demonstrations, ensuring that attendees gain a deep understanding of the material.

This session will cover the following topics:

1. Into to AI & Co-Pilot
2. The use of Power App's to scan stock within an order
3. The use of a simple Power App for order entry and how it flows into your ERP
4. Creating an API via Co-Pilot
5. How Co-Pilot can be used within marketing within Business Central
6. The use of Co-Pilot to create a table in Visual Studio with natural language
7. What is now the out of the box AI functionality within Business Applications
8. How can AI explain by financial reports

Who Should Attend?

This workshop is designed for IT professionals, system administrators, functional consultants, technical consultants, and anyone interested in learning about AI & Co-Pilot within Business Applications. It is ideal for individuals who are looking to enhance their skills and gain a better understanding of AI within the Power Platform, CRM and ERP solutions.

Attendees should have a basic understanding of the Power Platform, CRM and ERP solutions, cloud computing concepts, and familiarity with Microsoft Dynamics 365. The workshop will provide value to both beginners who want to grasp the fundamentals and experienced professionals who aim to deepen their knowledge.

Participants can expect to leave the workshop with the ability to confidently configure, and the use of Co-Pilot, understand what impact AI is making within Business Applications, making it a valuable learning experience for anyone.

What you'll need?

This workshop includes hands-on learning opportunities so you will **need to bring your , mobile phone, laptop**, power supply, and any additional peripherals you may need.



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Session 2

Azure Technical

Enablement: The Future of VDI enablement with Azure Virtual Desktop

This technical enablement session aims to provide participants with a comprehensive understanding of Azure Virtual Desktop (AVD) and guide them through the process of setting up and managing virtual desktop environments in the Azure cloud. The workshop will cover everything from the basics of AVD to configuration options, enabling attendees to successfully deploy and maintain virtual desktop solutions.

What to Expect?

Participants can expect an immersive and hands-on experience throughout the session. The content will be presented in a step-by-step manner, starting from the foundational concepts and gradually progressing to more complex topics. The session will consist of both theoretical explanations and practical demonstrations, ensuring that attendees gain a deep understanding of the material.

This session will cover the following topics:

1. Into to AVD
2. Create a host pool
3. Creating application groups and assign them users.
4. Access the published applications and desktop using a browser.
5. Access the published applications and desktop using the AVD client.
6. Set up FSLogix
7. Load balancing methods
8. Security modules
9. MSIX app attach
10. Estimating AVD Costs with the Azure Pricing Calculator

Who Should Attend?

This workshop is designed for IT professionals, system administrators, cloud architects, and anyone interested in learning about virtual desktop infrastructure in the context of Azure. It is ideal for individuals who are looking to enhance their skills in deploying and managing virtual desktops, especially using Azure Virtual Desktop as the underlying platform.

Attendees should have a basic understanding of cloud computing concepts, virtualization, and familiarity with Microsoft Azure. The workshop will provide value to both beginners who want to grasp the fundamentals and experienced professionals who aim to deepen their knowledge of Azure Virtual Desktop. Participants can expect to leave the workshop with the ability to confidently set up, configure, and manage virtual desktop environments using Azure Virtual Desktop, making it a valuable learning experience for anyone involved in modernizing desktop infrastructure and enabling remote work capabilities.

What you'll need?

This workshop includes hands-on learning opportunities with Azure Virtual Desktop. You'll **need to bring your laptop**, power supply, and any additional peripherals you may need.



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Session 3

M365 Security Technical

Enablement: How to use

Microsoft Compliance

Manager, Data Loss

Protection Policies and Data

Sensitive Labels

Learn how to use Microsoft Business Premium to protect your client's data and help them on the journey to legal compliance in Australia.

As a continuum of providing your clients Security from Cyber Attacks, how can we make sure that our client's data is contained and managed. Did you know that Microsoft Business Premium has Data Loss Prevention and baseline policies that you can deploy right now. Furthermore, you can help a client understand and label their data and apply protection policies to it. To cap it all off you can use Compliance Manager to determine and improve a clients Compliance Score

In this half-day session, led by Microsoft Trainer Mark O'Shea, session you will learn:

- How to use Microsoft Compliance Manager portal
- Data Loss protection policies
- Data Sensitivity labels

We know that SMBs in Australia are highly exposed when it comes to Data Management and Protection, and this is a unique opportunity to engage with your clients. You will leave this session with enough knowledge to confidently start on engagement and implementation with your client.

Agenda:

1:30pm - 3:30pm

Introduction to Microsoft Compliance and Information Protection technologies

- Moving beyond the standard security conversation
- Overview of Microsoft 365 Business Premium capabilities

How to use the Microsoft Compliance Manager portal

- Identifying and managing improvement actions in Compliance Score
- Planning for regulatory compliance in Compliance Manager
- Configuring auditing and investigations with the unified audit log

Data Loss Protection (DLP) policies

- Designing DLP policies for Microsoft 365 productivity workloads
- Creating and managing DLP policies
- DLP reports and alerts analysis

3:45pm - 5:00pm

Data Sensitivity labels

- Plan for and create sensitivity labels
- Protect documents with encryption and watermarks
- Monitor adoption and usage with content explorer, activity explorer and audit search

Extending beyond today's topics

- Leveraging additional capabilities of Microsoft 365 Business Premium
- Microsoft 365 compliance add-ons